

**RN  
I:D**

# **WELCOME**

**About us, what we do  
and how we support our  
local communities**

**Lisa Stewart –  
Development Manager**



# WHO ARE RNID?

We are RNID and together, with our communities we'll change society to make it more inclusive for everyone, help people hear better and fund world-class research.



# OUR HISTORY – KEY DATES

**1911:** Leo Bonn establishes National Bureau for promoting the General Welfare of the Deaf.

**1948:** Successfully lobby the newly formed NHS to provide free hearing aids and batteries UK-wide.

**1989:** The first British child receives a cochlear implant, following our research and work with the Royal Ear Hospital.

**2017:** Our campaign amended the law allowing government to regulate online video services & ensure a minimum level of subtitled & signed content.

**2020:** We change our name back to RNID

RN  
I:D



# DID YOU KNOW?

**4  
MILLION**

people in the UK  
have unaddressed  
hearing loss.

There are  
120,000  
British Sign  
Language  
users



500,000  
people can't  
hear well  
enough to  
use a phone

On average  
it takes  
someone 10  
years to  
address their  
hearing loss



Hearing loss is  
the second most  
common  
disability in the  
U.K.



# CAUSES



**Age-related hearing loss (presbycusis) – most common**



**Regular and prolonged exposure to loud noise/sudden loud noise (explosion, etc)**



**Certain illnesses– mumps, meningitis, rubella, repeated untreated ear infections, benign tumours on auditory nerve etc**



**1/2 of all childhood deafness is inherited**



**Trauma- head injury, premature birth/difficult labour**



**Certain drugs – aspirin, cancer treatment, certain antibiotics**

# SIGNS OF HEARING LOSS

**THINK YOU OR SOMEONE YOU KNOW MIGHT HAVE HEARING LOSS?**

Take our free online hearing check and find out how well your hearing - it only takes 3 minutes!



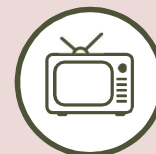
Complaining about others mumbling



Struggling to hear on the telephone



Misunderstanding people



Have the TV or radio on very loud



Need to have things repeated several times



Fail to follow conversation in noisy places



Don't react to you



Speaking loudly

# **IMPACT OF HEARING LOSS**

**Isolation**

**Withdrawal**

**Low self  
esteem**

**Lack of  
confidence**

**Poor mental  
health**

**Impact on  
well being**

**Middle aged  
hearing loss –  
biggest  
modifiable risk  
linked to  
dementia**

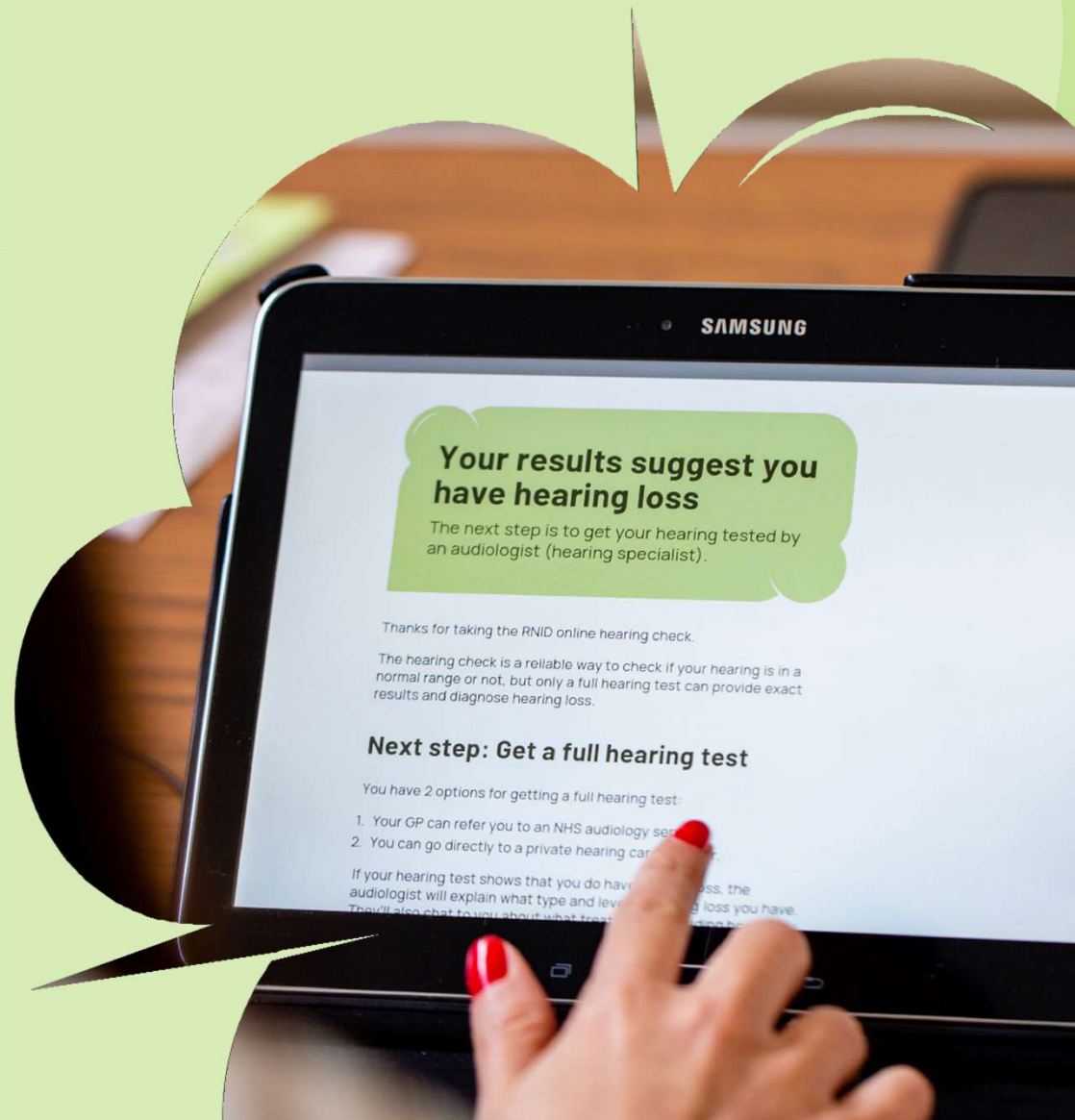
# SUPPORT FROM RNID

## 1. RNID ONLINE

Get support online if you prefer to find information and support from the comfort of your home:

- You can use our website to check your hearing (in just 3 minutes!)
- Troubleshoot your hearing aids
- Get help on topics ranging from employment to your finances.

Visit: [www.rnid.org.uk/get-support-online](http://www.rnid.org.uk/get-support-online)





# SUPPORT FROM RNID

## 2. CONTACT RNID

Free confidential and impartial information/support, contact RNID - 8:30am to 5.00pm, Monday to Friday.

- **Call:** 0808 808 0123
- **SMS/text:** 07360 268988
- **Email:** [contact@rnid.org.uk](mailto:contact@rnid.org.uk)
- **Chat to us on the RNID website:** [www.rnid.org.uk](http://www.rnid.org.uk)
- **BSL video call:** SignLive account from website or SignLive app for Android / iOS required
- **Relay UK:** 18001 then 0808 808 0123
- **Mail:** RNID, Brightfield Business Centre, Bakewell Road, Orton Southgate, Peterborough PE2 6XU



# SUPPORT FROM RNID

We offer free information and support for anyone who needs it.

## 3. RNID NEAR YOU

Visit a drop-in service and our friendly volunteers can help you or a loved one to:

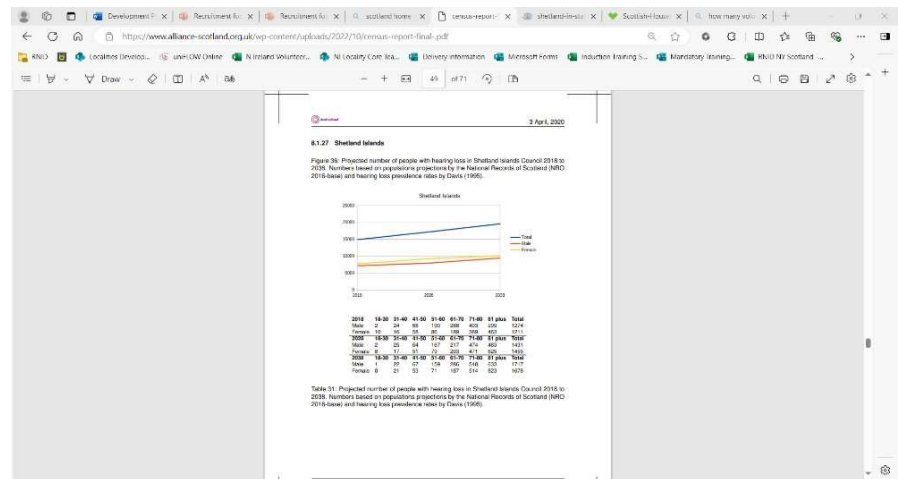
- Clean and do minor repairs on your hearing aids
- Get a hearing check if you are concerned you might be losing your hearing
- Get information on topics like hearing loss, tinnitus, technology and assistive devices and communication support



# Shetland




Lewrick  
Unst  
Brae




2018: 2485 people with hearing lost on Shetland increasing to 2886 by 2028

# HEARING LOSS

Visit our free drop-in service - no appointment needed.  
Our friendly volunteers can support you with:

  
Information on hearing loss and tinnitus

  
How to do a hearing check

  
Hearing aids, including basic repairs and maintenance of NHS hearing aids

  
How to access support and services in your area



Islesburgh Community Centre  
King Harald Street,  
Lerwick ZE1 0EQ  
Third Thursday of the month  
10:30am - 12:00pm

Living Well Hub  
Brae Youth & Community Centre  
Brae, ZE2 9QJ  
Fourth Monday of the month  
10:00am - 12:00pm


**Call:** 0808 808 0123  
**Email:** [contact@rnid.org.uk](mailto:contact@rnid.org.uk)  
**SMS/text:** 07360 268988

[rnid.org.uk/NearYou](https://rnid.org.uk/NearYou)




# HEARING LOSS


Visit our free drop-in service - no appointment needed.  
Our friendly volunteers can support you with:




Information  
on hearing  
loss and  
tinnitus



How to  
do a  
hearing  
check



Hearing aids,  
including basic  
repairs and  
maintenance of  
NHS hearing aids



How to  
access  
support  
and services  
in your area



Nordalea Care Home,  
Baltasound,  
Unst  
ZE2 9DX  
2:00pm - 3:30pm

Thursday 24th October 2024  
Thursday 23rd January 2025  
Thursday 24th April 2025  
Thursday 24th July 2025  
Thursday 23rd October 2025

**Call:** 0808 808 0123  
**Email:** [contact@rnid.org.uk](mailto:contact@rnid.org.uk)

[www.rnid.org.uk/NearYou](https://www.rnid.org.uk/NearYou)



# VOLUNTEER WITH US

Volunteer with us to help us make life fully inclusive and make a difference in your local community.

## Benefits of volunteering

- Meet new people and make a difference to someone's life
- Gain new skills and experience
- Stay active and healthy and connected

## Are you interested?

We are looking for volunteers to support on a range of opportunities. All support and training will be provided.

Find a volunteering opportunity near you:

[rnid.org.uk/volunteer](https://rnid.org.uk/volunteer)

